

State Banking Authorities

The officials listed below regulate and supervise state-chartered banks. Many of them handle or refer problems and complaints about other types of financial institutions as well. Some also answer general questions about banking and con-

sumer credit. If you are dealing with a federally chartered bank, check the listing of "Selected Federal Agencies," beginning on page 107. Also see the information in "Selecting a Financial Institution" on page 18.

Alabama

Kenneth R. McCarthy
Superintendent of Banks
101 South Union Street
Montgomery, AL 36130
334-242-3452

Alaska

Willis F. Kirkpatrick
Director of Banking, Securities
and Corporations
P.O. Box 110807
Juneau, AK 99811-0807
907-465-2521
TDD: 907-465-5437
Fax: 907-465-2549

Arizona

Richard C. Houseworth
Superintendent of Banks
Arizona State Banking Dept.
2910 North 44th Street
Suite 310
Phoenix, AZ 85018
602-255-4421
Toll free in AZ: 800-544-0708

Arkansas

Bill J. Ford
Bank Commissioner
Tower Building
323 Center Street, Suite 500
Little Rock, AR 72201-2613
501-324-9019
Fax: 501-324-9028

California

Conrad W. Hewitt
Superintendent of Banks
111 Pine Street, Suite 1100
San Francisco, CA
94111-5613
415-263-8501
Toll free in CA: 800-622-0620
For consumer complaints against
CA state-licensed banks, the
"800" number reaches the
Consumer Services Office,
located in Sacramento, CA.

Colorado

Barbara M.A. Walker
State Bank Commissioner
Division of Banking
1560 Broadway St., Suite 1175
Denver, CO 80202
303-894-7575

Connecticut

John Burke
Banking Commissioner
260 Constitution Plaza
Hartford, CT 06103
860-240-8299
Toll free in CT: 800-831-7225

Delaware

Timothy R. McTaggart
State Bank Commissioner
555 E. Lockerman Street
Suite 210
Dover, DE 19901
302-739-4235
Toll free: 800-638-3376
(complaints DE only)
Fax: 302-739-2356

District of Columbia

Anthony Romero
Superintendent of Banking and
Financial Institutions
717 14th Street, N.W.
11th Floor
Washington, DC 20005
202-727-1563

Florida

Robert F. Milligan
State Comptroller
State Capitol
Tallahassee, FL 32399-0350
904-488-6311
Toll free in FL: 800-848-3792

Georgia

Edward D. Dunn
Commissioner
Banking and Finance
2990 Brandywine Road
Suite 200
Atlanta, GA 30341-5565
404-986-1633

Guam

Joaquin Blaz
Director
Department of Revenue
and Taxation
855 West Marine Drive
Agana, GU 96910
011-671-477-5107

Hawaii

Lynn Y. Wakatsuki, Commissioner
Financial Institutions
P.O. Box 2054
Honolulu, HI 96805
808-586-2820
Fax: 808-586-2818

Idaho

Gavin M. Gee, Acting Director
Department of Finance
700 West State Street, 2nd Floor
Boise, ID 83720-0031
208-334-3313
Fax: 208-334-2216

Illinois

Richard Luft
Commissioner of Banks
and Trust Companies
500 E. Monroe Street
Springfield, IL 62701
217-785-2837
TDD: 217-524-6644

Indiana

Charles W. Phillips, Director
Department of Financial
Institutions
402 W. Washington Street
Room W066
Indianapolis, IN 46204-2759
317-232-3955
Toll free in IN: 800-382-4880

Iowa

Michael Guttat
Superintendent of Banking
200 East Grand, Suite 300
Des Moines, IA 50309
515-281-4014

Kansas

W. Newton Male
State Bank Commissioner
700 Jackson Street, Suite 300
Topeka, KS 66603-3714
913-296-2266
Fax: 913-296-0168

Kentucky

Larry D. Lander
Commissioner
Department of Financial
Institutions
477 Versailles Road
Frankfort, KY 40601
502-573-3390

Louisiana

Larry L. Murray, Commissioner
Financial Institutions
P.O. Box 94095
Baton Rouge, LA 70804-9095
504-925-4660

Maine

H. Donald DeMatteis
Superintendent of Banking
36 State House Station
Augusta, ME 04333-0036
207-624-8570
TDD: 207-624-8563
Fax: 207-624-8590

Maryland

H. Robert Hergenroeder, Jr.
Commissioner of Financial
Regulation
501 St. Paul Place, 13th Floor
Baltimore, MD 21202
410-333-6812

Massachusetts

Thomas J. Curry
Commissioner of Banks
100 Cambridge Street
Boston, MA 02202
617-727-3145
TDD: 617-727-7625
Toll free: 800-495-2265

Michigan

Patrick McQueen, Commissioner
Financial Institutions Bureau
P.O. Box 30224
Lansing, MI 48909
517-373-3460
Fax: 517-335-1109
Fax: 517-335-0908

Minnesota

David B. Gruenes
Commissioner of Commerce
133 East 7th Street
St. Paul, MN 55101
612-296-2135
Fax: 612-296-8591

Mississippi

John S. Allison
Acting Commissioner
Department of Banking and
Consumer Finance
P.O. Box 23729
Jackson, MS 39225-3729
601-359-1031
Toll free in MS: 800-844-2499

Missouri

Earl L. Manning
Commissioner of Finance
P.O. Box 716
Jefferson City, MO 65102
573-751-3242
Toll free in MO: 800-722-3321
TDD toll free:
800-735-2966
Fax: 573-751-9192

Montana

Donald W. Hutchinson
Commissioner
Financial Institutions
846 Front Street
P.O. Box 200546
Helena, MT 59620-0546
406-444-2091
Fax: 406-444-4186

Nebraska

James A. Hansen
Director of Banking and Finance
1200 N Street, Suite 311
Lincoln, NE 68508
402-471-2171

Nevada

L. Scott Walshaw
Commissioner
Financial Institutions
406 East Second Street
Carson City, NV 89710
702-687-4260
Fax: 702-687-6909

New Hampshire

A. Roland Roberge
Bank Commissioner
169 Manchester Street
Concord, NH 03301
603-271-3561
Fax: 603-271-1090

New Jersey

Elizabeth Randall
Commissioner
Departments of Banking and Insurance
20 West State Street CN-325
Trenton, NJ 08625
609-292-3420

New Mexico

William J. Verant
Director
Financial Institutions Division
P.O. Box 25101
Santa Fe, NM 87504
505-827-7100
Fax: 505-827-7107

New York

Neil D. Levin
Superintendent of Banks
Two Rector Street
New York, NY 10006-1894
212-618-6553
Toll free in NY: 800-522-3330
(general consumer information)
Toll free in NY: 800-832-1838
(small business information)

North Carolina

Hal D. Lingerfelt
Commissioner of Banks
P.O. Box 29512
Raleigh, NC 27626-0512
919-733-3016

North Dakota

Gary D. Preszler
Commissioner of Banking and Financial Institutions
2900 North 19th Street, #3
Bismarck, ND 58501-5305
701-328-9933
TDD toll free: 800-366-6888
Fax: 701-328-9955

Ohio

W. Curtis Stitt
Superintendent
Division of Financial Institutions
77 South High Street, 21st Floor
Columbus, OH 43266-0121
614-466-2932
Fax: 614-644-1631

Oklahoma

Mick Thompson
Bank Commissioner
4545 North Lincoln Boulevard
Suite 164
Oklahoma City, OK 73105
405-521-2783
Fax: 405-525-9701

Oregon

Cecil R. Monroe
Administrator
Division of Finance and Corporate Securities
350 Winter Street, N.E.
Room 21
Salem, OR 97310
503-378-4140
TDD: 503-378-4387
Fax: 503-378-4178

Pennsylvania

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Secretary of Banking
333 Market Street, 16th Floor
Harrisburg, PA 17101-2290
717-787-6991
Toll free in PA: 800-PA-BANKS
TDD toll free: 800-679-5070
Fax: 717-787-8773

Puerto Rico

Joseph P. O'neil
Commissioner of Financial Institutions
1492 Ponce de Leon Avenue
Suite 600
San Juan, PR 00907-4192
787-723-3131

Rhode Island

Edward D. Pare, Jr.
Associate Director and Superintendent of Banking
233 Richmond Street
Suite 231
Providence, RI 02903-4231
401-277-2405
TDD: 401-277-2223
Fax: 401-331-9123

South Carolina

Louie A. Jacobs
Commissioner of Banking
1015 Sumter Street, Room 309
Columbia, SC 29201
803-734-2001
Fax: 803-734-2013

South Dakota

Richard A. Duncan
Director of Banking
State Capitol Building
500 East Capitol Avenue
Pierre, SD 57501-5070
605-773-3421
Fax: 605-773-5367

Tennessee

Bill Houston
Commissioner
Financial Institutions
John Sevier Building
500 Charlotte Avenue, 4th Floor
Nashville, TN 37243-0705
615-741-2236
Fax: 615-741-2883

Texas

Catherine A. Ghiglieri
Banking Commissioner
2601 North Lamar
Austin, TX 78705
512-475-1300

Utah

G. Edward Leary
Commissioner
Financial Institutions
P.O. Box 89
Salt Lake City, UT 84110-0089
801-538-8830

Vermont

Elizabeth Costle
Commissioner
Banking, Insurance and Securities
89 Main Street, 2nd Floor
Montpelier, VT 05620-3101
802-828-3307

Virgin Islands

Kenneth E. Mapp
Lieutenant Governor
Commissioner of Banking and Insurance
18 Kongens Gade
Charlotte Amalie
St. Thomas, VI 00801
809-774-2991

Virginia

Sidney A. Bailey
Commissioner
Financial Institutions
1300 E. Main Street
Suite 800
P.O. Box 640
Richmond, VA 23218-0640
804-371-9657
TDD: 804-371-9206
Toll free in VA: 800-552-7945

Washington

John L. Bley
Supervisor of Banking
P.O. Box 41023
Olympia, WA 98504-1203
360-753-6520
Toll free: 800-372-8303

West Virginia

Sharon G. Bias
Commissioner of Banking
State Capitol Complex
Building 3, Room 311
1900 Kanawha Blvd., East
Charleston, WV 25305-0240
304-558-2294
Toll free in WV: 800-642-9056

Wisconsin

Richard L. Dean, Secretary
Department of Financial Institutions
101 E. Wilson, 5th Floor
P.O. Box 7876
Madison, WI 53707-7876
608-261-9555
Toll free in WI: 800-452-3328
(consumer inquiries)

Wyoming

L. Bruce Hendrickson
Commissioner
Division of Banking
Herschler Building
3rd Floor, East
Cheyenne, WY 82002
307-777-7797

State Insurance Regulators

Each state has its own laws and regulations for all types of insurance, including car, homeowner and health insurance. The officials listed below enforce these laws. Many of these offices can provide you with information to help you make informed insurance buying decisions.

Your local library also has information that can help you compare insurance companies before making a purchase.

If you have a question or complaint about your insurance company's policies, contact the company before you contact the state insurance regulator.

Alabama

Michael DeBellis
Acting Commissioner
Department of Insurance
135 South Union Street, #200
Montgomery, AL 36130
334-269-3550
Fax: 334-241-4192

Alaska

Marianne K. Burke
Director
Department of Commerce and
Economic Development
Division of Insurance
P.O. Box 110805
Juneau, AK 99811-0805
907-465-2515

Thelma Walker
Drputy Director
Division of Insurance
3601 C Street
Suite 1324
Anchorage, AK 99503-5948
907-269-7900

American Samoa

Albert Atuatsi
Insurance Commissioner
Office of the Governor
Pago Page, AS 96799
011-684-633-4116

Arizona

John King, Director
Department of Insurance
2910 North 44th Street
Suite 210
Phoenix, AZ 85018-7256
602-912-8444

Arkansas

Lee Douglas
Commissioner
Department of Insurance
1200 West 3rd Street
Little Rock, AR 72201-1904
501-371-2600
Toll free: 800-852-5494

California

Charles Quackenbush
Commissioner
Department of Insurance
300 Capitol Mall
Suite 1500
Sacramento, CA 95814
916-445-5544
Toll free in CA: 800-927-4357

Colorado

Jack Ehnes
Commissioner
1560 Broadway
Suite 850
Denver, CO 80202
303-894-7499, ext. 400

Connecticut

George M. Reider, Jr.
Commissioner
Department of Insurance
P. O. Box 816
Hartford, CT 06142-0816
860-297-3800

Delaware

Donna Lee H. Williams
Commissioner
Department of Insurance
841 Silver Lake Blvd.
P.O. Box 7007
Dover, DE 19903-1507
302-739-4251
Toll free in DE: 800-282-8611

District of Columbia

Patrick Kelly
Acting Commissioner
Insurance Administration
441 4th Street, N.W.
8th Floor North
Washington, DC 20001
202-727-8000, ext. 3007

Florida

Bill Nelson
Commissioner
Department of Insurance
State Capitol
Plaza Level Eleven
Tallahassee, FL 32399-0300
904-922-3130
Toll free in FL: 800-342-2762

Georgia

John Oxendine
Commissioner
Department of Insurance
2 Martin L. King, Jr. Drive
Atlanta, GA 30334
404-656-2070

Guam

Joseph T. Duenas
Commissioner
Department of Revenue and
Taxation
Government of Guam
378 Chalan San Antonio
Tamuning, Guam 96911
011-671-445-5000

Hawaii

Wayne C. Metcalf
Commissioner
Insurance division
Department of Commerce and
Consumer Affairs
250 S. King Street
5th Floor
Honolulu, HI 46813-3614
808-586-2790
Toll free: 800-586-2790

Idaho

James Alcorn
Director
Department of Insurance
700 W. State Street
Boise, ID 83720
208-334-4320
Toll free in ID: 800-721-3272

Illinois

Mark Boozell
Director
Department of Insurance
320 West Washington Street
Springfield, IL 62767
217-782-4515

100 West Randolph Street
Suite 15-100
Chicago, IL 60601
312-814-2420

Indiana

Marjorie Maginn
Commissioner
Department of Insurance
311 West Washington Street
Suite 300
Indianapolis, IN 46204-2787
317-232-2395
Toll free in IN: 800-622-4461

Iowa

Theresa Vaughan
Commissioner
Division of Insurance
Lucas State Office Building
6th Floor
Des Moines, IA 50319
515-281-5705

Kansas

Kathleen Sebelius
Commissioner
Department of Insurance
420 S.W. 9th Street
Topeka, KS 66612
913-296-7829
Toll free in KS: 800-432-2484

Kentucky

George Nicoles
Commissioner
Department of Insurance
215 West Main Street
Frankfort, KY 40601
502-564-6088

Louisiana

James H. "Jim" Brown, Jr.
Commissioner
Department of Insurance
P.O. Box 94214
Baton Route, LA 70801-9214
504-342-1259

Maine

Brian Atchinson
Superintendent
Bureau of Insurance
State House Station 34
Augusta, ME 04333-0034
207-624-8475
Toll free in ME: 800-300-5000

Maryland

Dwight K. Bartlett, III
Commissioner
Insurance Administration
501 St. Paul Place
7th Floor
Baltimore, MD 21202
410-333-1782
Toll free in MD: 800-492-6116

Massachusetts

Linda Ruthardt
Commissioner
Division of Insurance
470 Atlantic Avenue
6th Floor
Boston, MA 02210-2223
617-521-7777

Michigan

D. Joseph Olson
Commissioner
Insurance Bureau
611 West Ottawa Street
2nd Floor North
Lansing, MI 48933
517-373-0240

Minnesota

David B. Gruenes
Commissioner
Department of Commerce
133 East 7th Street
St. Paul, MN 55101
612-296-2488

Mississippi

George Dale
Commissioner
Department of Insurance
1804 Walter Sillers Building
Jackson, MS 39205
601-359-3569
Toll free in MS: 800-562-2957

Missouri

Jay Angoff
Director
Department of Insurance
301 West High Street
6 North
Jefferson City, MO
65102-0690
573-751-2640
Toll free in MO: 800-726-7390

Montana

Mark O'Keefe
Commissioner
Department of Insurance
126 North Sanders
Mitchell Building
Room 270
Helena, MT 59601
406-444-2040
Toll free in MT: 800-332-6148

Nebraska

Robert Lange
Director
Department of Insurance
941 O Street
Suite 400
Lincoln, NE 68508
402-471-2201

Nevada

Alice Molasky
Commissioner
Division of Insurance
1665 Hot Springs Road, #152
Carson City, NV 89710
702-687-4270
Toll free in NV: 800-992-0900

New Hampshire

Charles Blossom
Commissioner
Department of Insurance
169 Manchester Street
Concord, NH 03301-5151
603-271-2261

New Jersey

Elizabeth E. Randall
Commissioner
Department of Insurance
20 West State Street
CN329
Trenton, NJ 08625
609-984-2444

New Mexico

Christopher P. Krahling
Superintendent
Department of Insurance
P.O. Drawer 1269
Santa Fe, NM 87504-1269
505-827-4698
Toll free in NM: 800-947-4722

New York

Edward Muhl
Superintendent
Department of Insurance
160 West Broadway
New York, NY 10013-3393
212-602-2488
Toll free in NY: 800-342-3736

Agency Building One
Empire State Plaza
Albany, NY 12257
518-474-6600

North Carolina

James E. Long
Commissioner
Department of Insurance
Dobbs Building
430 North Salisbury Street
P.O. Box 26387
Raleigh, NC 27611
919-733-2004
Toll free in NC: 800-662-7777

North Dakota

Glenn R. Pomeroy
Commissioner
Department of Insurance
600 East Boulevard Avenue
Bismarck, ND 58505-0320
701-328-2440
Toll free in ND: 800-247-0560

Ohio

Harold T. Duryee
Director
Department of Insurance
2100 Stella Court
Columbus, OH 43215-1067
614-644-2658
Toll free: 800-522-0071

Oklahoma

John Crawford
Commissioner
Department of Insurance
3814 Santa Fe
Oklahoma City, OK 73118
405-521-2991
Toll free in OK: 800-522-0071

Oregon

Kerry Barnett
Director
Department of Consumer and
Business Services
350 Winter Street, N.E.
Room 200
Salem, OR 97310-0700
503-378-4636

Pennsylvania

Linda S. Kaiser
Commissioner
Insurance Department
1326 Strawberry Square, 13th
Floor
Harrisburg, PA 17120
717-787-2317

Puerto Rico

Juan Antonio Garcia
Commissioner
Office of the Commissioner of
Insurance
Fernandez Juncos Station
1607 Ponce de Leon Avenue
Santurce, PR 00910
809-722-8686

Rhode Island

Alfonso E. Mastrostefano
Commissioner
Insurance Division
233 Richmond Street
Providence, RI 02903-4233
401-277-2223

South Carolina

Lee P. Jedziniak
Director
Department of Insurance
1612 Marion Street
P.O. Box 100105
Columbia, SC 24201
803-737-6150
Toll free in SC: 800-768-3467

South Dakota

Darla L. Lyon
Director
Division of Insurance
Department of Commerce
and Regulation
500 E. Capitol
Pierre, SD 57501-3940
605-773-3563

Tennessee

Doug Sizemore
Commissioner
Department of Commerce
and Insurance
500 James Robertson Parkway
Nashville, TN 37243-0565
615-741-2218
Toll free in TN: 800-342-4029

Texas

Elton Bomer
Commissioner
Department of Insurance
333 Guadalupe Street
P.O. Box 149104
Austin, TX 78714-9104
512-463-6464
Toll free: 800-252-3439

Utah

Robert E. Wilcox
Commissioner
Department of Insurance
3110 State Office Building
Salt Lake City, UT 84114
801-538-3805
Toll free in UT: 800-439-3805

Vermont

Elizabeth R. Costle
Commissioner
Department of Banking,
Insurance
and Securities
Health Care Administration
89 Main Street, Drawer 20
Montpelier, VT 05620-3101
802-828-4884

Virgin Islands

Gwendolyn Brady
Director
Division of Banking and Insurance
Lt. Governor's Office
Kongens Gade 18
St. Thomas, VI 00802
809-774-7166

Virginia

Alfred W. Gross
Commissioner
State Corporation Commission
Bureau of Insurance
1300 East Main Street
Richmond, VA 23219
804-371-9694
Toll free in VA: 800-552-7945

Washington

Deborah Senn
Commissioner
Insurance Building-Capitol Campus
14th Avenue and Water Street
P.O. Box 40255
Olympia, WA 98504-0255
360-753-3613

West Virginia

Henry C. Clark
Commissioner
Department of Insurance
2019 Washington Street, East
P.O. Box 50540
Charleston, WV 25305-0540
304-558-3856
Toll free in WV: 800-642-9004

Wisconsin

Josephine W. Musser
Commissioner
Office of the Commissioner of Insurance
121 E. Wilson
Madison, WI 53702
608-266-0103
Toll free in WI: 800-236-8517

Wyoming

John McBride
Commissioner
Department of Insurance
Herschler Building
122 West 25th Street
Cheyenne, WY 82002-0440
307-777-7402
Toll free in WY: 800-438-5768

State Securities Administrators

Each state has its own laws and regulations for securities brokers and for all types of securities, including stocks, mutual funds, commodities, real estate offerings, uninsured investment products sold by banks and others. The officials and agencies listed below enforce these laws and regulations. Many of these offices can provide you with information to help you make informed investment decisions.

State securities agencies are responsible also for preventing fraud and abuse in the sale of all but the largest securities offerings.

If you have a question or complaint about an investment you have made or are about to make, call the company or bank involved. If your complaint or question is not resolved, call the appropriate state securities agency below.

Alabama

Joseph P. Borg
Director
Securities Commission
770 Washington Street,
Suite 570
Montgomery, AL 36130-4700
334-242-2984
Fax: 334-242-0240
Toll free in AL: 800-222-1253

Alaska

L.P. Carroll
Senior Examiner, State of Alaska
Department of Commerce
and Economic Development
Banking and Securities
P.O. Box 110807
Juneau, AK 99811-0807
907-465-2521
Fax: 907-465-2549

Arizona

Duty Investigator
Corporation Commission
Securities Division
1300 West Washington, 3rd Floor
Phoenix, AZ 85007
602-542-4242
Fax: 602-594-7470

Arkansas

Mac Dodson
Commissioner
Securities Department
Heritage West Building
201 East Markham, 3rd Floor
Little Rock, AR 72201-1692
501-324-9260
Fax: 501-324-9268

California

Commissioner
Department of Corporations
3700 Wilshire Boulevard
Suite 600
Los Angeles, CA 90010-3001
213-736-2741
Fax: 213-736-2117

Colorado

Philip A. Feigin
Securities Commissioner
Division of securities
1580 Lincoln, Suite 420
Denver, CO 80203-1506
303-894-2320
Fax: 303-861-2126
TDD: 303-894-7880

Connecticut

John Burke
Banking Commissioner
Department of Banking
260 Constitution Plaza
Hartford, CT 06103
860-240-8299
Fax: 860-240-8178

Delaware

Richard W. Hubbard
Securities Commissioner
Department of Justice
Division of Securities
State Office Building
820 N. French Street, 8th Floor
Wilmington, DE 19801
302-577-2515
Fax: 302-655-0576

District of Columbia

Veda M. Shamsid-Deen
Acting Director
D.C. Public Service Commission
Office of Securities
450 5th Street, N.W., Suite 821
Washington, DC 20001
202-626-5105
Fax: 202-737-2080

Florida

Robert F. Milligan
Comptroller
Division of Securities
The Capitol LL-22
Tallahassee, FL 32399-0350
904-488-9805
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Toll free in FL: 800-372-8792

Georgia

Lewis A. Massey
Secretary of State
Office of the Secretary of State
Division of Securities and
Business Regulation
Two Martin Luther King, Jr.
Drive
Suite 802, West Tower
Atlanta, GA 30334
404-656-2894
Fax: 404-657-8410

Hawaii

Russell H. Yamashita
Commissioner of Securities
Department of Commerce
and Consumer Affairs
P.O. Box 40
Honolulu, HI 96810
808-586-2744
808-586-2740 (Securities
Enforcement Unit)
Fax: 808-586-2733
Toll free in HI: 800-468-4644,
ext. 62727

Idaho

Gavin M. Gee, Director
Department of Finance
Marilyn Scanlan, Bureau Chief
Securities Bureau
P.O. Box 83720
Boise, ID 83720-0031
208-334-3684
Fax: 208-332-8098

Illinois

Director
Illinois Securities Department
Office of Secretary of State
Robert Newton
Lincoln Tower, Suite 200
520 S. Second Street
Springfield, IL 62701
217-782-2256
Toll free in IL: 800-628-7937

Indiana

Bradley W. Skolnik
Securities Commissioner
Office of the Secretary of State
Securities Division
302 West Washington
Room E-111
Indianapolis, IN 46204
317-232-6681
Toll free in IN: 800-223-8791
Fax: 317-233-3675

Iowa

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Securities Bureau
Lucas State Office Building
2nd Floor
Des Moines, IA 50319
515-281-4441
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Kansas

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Securities Commissioner
Office of the Securities
Commissioner
618 South Kansas Avenue
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Topeka, KA 66603-3804
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Fax: 913-296-6872
Toll free in KA: 800-232-9580

Kentucky

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Commissioner of Financial In-
stitutions
477 Versailles Road
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State utility commissions regulate consumer service and rates for gas, electricity and a variety of other services within your state. These services include rates for telephone calls and moving household goods. In some states, the utility commissions regulate water and transportation rates. Rates for utilities and ser-

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Many utility commissions handle consumer complaints. Sometimes, if a number of complaints are received about the same utility matter, they will conduct investigations.

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State Vocational and Rehabilitation Agencies

State vocational and rehabilitation agencies coordinate and provide a number of services for disabled persons. These services can include counseling, evaluation,

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Washington, DC 20024
202-645-5703

Florida

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Department of Labor and
Employment Security
20002 Old St. Augustine Road
Building A
Tallahassee, FL 32399-0696
904-488-6210
Voice/TDD: 904-488-2867

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Department of Labor and
Employment Security
2540 Executive Center
Circle West
Douglas Building, Room 203
Tallahassee, FL 32399
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Georgia

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Services
Department of Human
Resources
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Voice/TDD: 404-657-3000

Guam

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Acting Director
Department of Vocational
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B-201
Harmon Industrial Park,
GU 96911
011-671-475-4645
001-671-475-4635
(consumer information)

Hawaii

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Division of Vocational
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Department of Human Services
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Honolulu, HI 96809
808-586-5355
808-586-5366

Idaho

George Pelletier, Jr.,
Administrator
Division of Vocational
Rehabilitation
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Room 150
650 West State
Boise, ID 83720-0096
Voice/TDD: 208-334-3390
Toll free in ID: 800-856-2720

James E. Monroe, Administrator
Idaho Commission for the Blind
341 West Washington
Boise, ID 83702
208-334-3220
Toll free in ID: 800-542-8688

Illinois

Audrey McCrimon, Director
Department of Rehabilitation
Services
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Springfield, IL 62794
217-785-0218
Toll free in IL: 800-ASK-DORIS
TDD: 217-782-5734

Indiana

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Division of Disability, Aging and
Rehabilitative Services
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Room W-451
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Indianapolis, IN 46207-7083
317-232-1147
Toll free: 800-545-7763
TDD toll free in IN:
800-962-8408

Iowa

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Division of Vocational
Rehabilitation Services
Department of Education
510 East 12th Street
Des Moines, IA 50319
Voice/TDD: 515-281-4311
Toll free in IA: 800-532-1486

Creig Slayton, Director
Department for the Blind
524 4th Street
Des Moines, IA 50309
Voice/TDD: 515-281-1333
Toll free in IA: 800-362-2587

Kansas

Joyce Cussimanio
Commissioner
Rehabilitation Services
Department of Social and
Rehabilitation Services
300 S.W. Oakley
Biddle Building, 1st Floor
Topeka, KS 66606
913-296-3911
TDD: 913-296-7029

Kentucky

Sam Serraglio, Commissioner
Department of Vocational
Rehabilitation
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Frankfort, KY 40601
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Toll free in KY: 800-372-7172
TDD: 502-564-6742

Denise Placido,
Commissioner (Acting)
Department for the Blind
Workforce Development Cabinet
209 St. Clair
Frankfort, KY 40601
502-564-4754
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Louisiana

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Services
Department of Social Services
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Voice/TDD: 504-925-4179

Maine

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Division of the Blind & Visually
Impaired
Margaret Brewster, Director
Division of Vocational
Rehabilitation
Department of Labor
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Augusta, ME 04333-0150
207-624-5300
Toll free in ME: 800-332-1003
Voice/TDD: 207-624-5322

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Services
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Massachusetts

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TDD toll free in MA:
800-392-6556

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Boston, MA 02210
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Michigan

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State Director
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Services
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Lansing, MI 48909
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Toll free in MI: 800-605-6722
TDD: 517-373-4035

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Michigan Commission for
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Lansing, MI 48909
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601-853-5100
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State Department of Education
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Jefferson City, MO 65109
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Division of Family Services
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Montana

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Helena, MT 59604-4210
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Division of Vocational
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New York

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Commissioner
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Educational Services for
Individuals with Disabilities
New York State Education
Department
One Commerce Plaza
Room 1606
Albany, NY 12234
518-474-2714
Toll free in NY: 800-222-JOBS
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TDD: 518-486-3773

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TDD: 701-328-8968

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Toll free in OH: 800-282-4536,
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Labor and Industry Building
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Department of Public Welfare
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717-787-6176
Toll free in PA: 800-622-2842

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Rhode Island

Raymond Carroll,
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Department of Human Services
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Office of Rehabilitation Services
40 Fountain Street
Providence, RI 02903-1898
401-421-7005
TDD: 401-421-7016

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40 Fountain Street
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Utah

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250 East Fifth South
Salt Lake City, UT 84111
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309 East First South
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Washington

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1400 South Evergreen Park Drive
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360-586-1224
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TDD: 360-586-6437

West Virginia

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State Capitol Complex
Charleston, WV 25305-0890
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Voice/TDD: 304-766-4970
Toll free in WV: 800-642-3021

Wisconsin

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Rehabilitation
Department of Workforce
Development
2917 International Lane, 3rd Floor
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Madison, WI 53707-7852
608-243-5600
TDD: 608-243-5601

Wyoming

Gary W. Child, Administrator
Division of Vocational
Rehabilitation
Department of Employment
1 East Herschler Building
Cheyenne, WY 82002
307-777-7385
Voice/TDD: 307-777-7389

State Weights and Measures Offices

State Weights and Measures offices enforce laws and regulations about the labeling, weight, measure or count of such packaged items as food and household products. These offices also check the accuracy of weighing and measuring devices, for example, supermarket scales, gasoline pumps, taxicab meters and rental car odometers.

Some city and county offices have weights and

measures functions in addition to the state offices listed below. Contact the state office for the appropriate weights and measures office or check your local telephone directory under the government listings for your local weights and measures office. The office might be listed under either the city or county bureau of standards, agriculture or consumer protection.

Alabama

Steadman Hollis, Director
Weights and Measures Division
Department of Agriculture
P.O. Box 3336
Montgomery, AL 36109-0336
334-240-7133
Toll free in AL: 800-321-0018
Fax: 334-240-7193

Alaska

Edward Moses, Director
Aves D. Thompson, Chief
Inspector
Weights and Measures
Department of Commerce and
Economic Development
Division of Measurement
Standards
12050 Industry Way
Huffman Business Park
Building O
Anchorage, AK 99515
907-345-7750
Toll free in AK: 800-478-7636

Arizona

John Hays, Director
Department of Weights and
Measures
9535 E. Doubletree Ranch Road
Scottsdale, AZ 85258-5539
602-255-5211
Toll free in AZ: 800-277-6675
Fax: 602-255-1950

Arkansas

James M. Hile, Director
Bureau of Standards
4608 West 61st Street
Little Rock, AR 72209
501-324-9681
Fax: 501-562-7605

California

Darrell A. Guensler, Director
Division of Measurement
Standards
Department of Food and
Agriculture
8500 Fruitridge Road
Sacramento, CA 95826
916-229-3000
Fax: 916-229-3026

Colorado

David Wallace, Chief
Measurements Standards
Section
Department of Agriculture
3125 Wyandot Street
Denver, CO 80211
303-866-2845
Fax: 303-866-2836

Connecticut

Allan M. Nelson, Director
Weights and Measures Division
Department of Consumer
Protection
State Office Building,
Room 110
165 Capitol Avenue
Hartford, CT 06106
860-566-5230
Fax: 860-566-7630

Delaware

Steven Connors, Administrator
Office of Weights and Measures
Department of Agriculture
2320 South DuPont Highway
Dover, DE 19901-5515
302-739-4811
Fax: 302-697-6287

District of Columbia

Jeffrey Mason, Chief
Weights and Measures
Market Branch
Department of Consumer and
Regulatory Affairs
1110 U Street, S.E.
Washington, DC 20020
202-645-6706
Fax: 202-645-6705

Florida

Max Gray, Chief
Bureau of Weights and
Measures
Department of Agriculture and
Consumer Services
3125 Conner Blvd.,
Mail Stop L-29
Building #2
Tallahassee, FL 32399-1650
904-488-9140
Fax: 904-922-6655

Georgia

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Division of Weights and
Measures
Department of Agriculture
Agriculture Building
Atlanta, GA 30334
404-656-3605
Toll free in GA: 800-282-5852
Fax: 404-656-9380

Hawaii

Masao Hanaoka, Administrator
Measurement Standards
Department of Agriculture
725 Ilalo Street
Honolulu, HI 96813-5524
808-586-0886
Fax: 808-586-0889

Idaho

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Measures
Department of Agriculture
2216 Kellogg Lane
Boise, ID 83712
208-332-8690
Fax: 208-334-2170

Illinois

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Bureau of Weights and
Measures
Department of Agriculture
801 East Sangamon Avenue
P.O. Box 19281
Springfield, IL 62794-9281
217-782-3817
Toll Free in IL: 800-582-0468
Fax: 217-524-7801

Indiana

Larry Stump, Division Director
Weights and Measures Division
State Department of Health
1330 West Michigan Street
P.O. Box 1964
Indianapolis, IN 46206-1964
317-383-6350
Fax: 317-383-6776

Iowa

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Department of Agriculture and
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Des Moines, IA 50319
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Louisiana

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Maine

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State House Station 28
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207-287-3841
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Maryland

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Massachusetts

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617-727-3480
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Michigan

Edward Heffron, Division
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Department of Agriculture,
Food Division
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517-373-1060
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Minnesota

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Measures
Department of Public Service
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St. Paul, MN 55113-3800
612-639-4010
Fax: 612-639-4014

Mississippi

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Weights and Measures Division
Department of Agriculture
21 N. Jefferson Street
P.O. Box 1609
Jackson, MS 39201
601-354-7077
Fax: 601-354-6502

Missouri

Roy Humphreys, Division
Director
Weights and Measures Division
Department of Agriculture
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65102-0630
573-751-4316
Fax: 573-751-1784; 573-0281

Montana

Jack Kane, Bureau Chief
Bureau of Weights and
Measures
Department of Commerce
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Helena, MT 59620
406-444-3164
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Nebraska

Steven A. Malone, Director
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Nevada

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Sparks, NV 89431
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New Hampshire

Stephen Taylor, Commissioner
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Bureau of Weights and
Measures
P.O. Box 2042
Concord, NH 03302-2042
603-271-3700
Fax: 603-271-1109

New Jersey

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New Mexico

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New York

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North Carolina

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Department of Agriculture
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Raleigh, NC 27611
919-733-3313
Fax: 919-715-0524

North Dakota

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701-328-2413
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Ohio

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Department of Agriculture
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614-728-6290
Fax: 614-728-6424

Oklahoma

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2800 North Lincoln Boulevard
Oklahoma City, OK 73105
405-521-3864, ext. 261
Fax: 405-522-4584

Oregon

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